



Offer Script

Please read to the client:

- We are inviting you to take a survey to help our organization and CONNECT improve services to the community. CONNECT is a network of organizations that helps people get access to resources they need to be healthy and thrive, like housing, food, or transportation. I am a navigator for the CONNECT network.
- The survey is optional, and it will not affect your services in any way.
- It will help us better serve you and other individuals in Santa Fe County.
- The survey takes less than 15 minutes, and after you finish the survey, you will receive a \$20 Walmart merchandise card to thank you for your time.
- In the future, you may also be invited to complete follow up surveys or interviews, and you would also get Walmart merchandise cards for completing those.
- The current survey includes questions about your experience getting your needs met through CONNECT and a few demographic questions.
- You can take it now or any time within the next week.
- The consent document for the survey tells you more about the survey, including that it is optional, confidential, and you can stop taking it at any time.

Would you like to take the survey?

DO NOT READ: If yes, then please read the [survey script](#). If not, then please fill out the **Navigator Log**.

Link to [Navigator Log](#)